

TIPS & INFORMATION

Guest Services

Please visit the *Disney Springs*® Welcome Center located in Town Center for Guest Relations services including:

- Questions and Concerns
 - Dining Reservations
 - Separated Guest Assistance
 - *My Disney Experience* app Assistance
 - Quiet Room for Nursing Mothers
 - Information for Guests with Disabilities
 - Services for International Guests
 - Stamps
 - Lost and Found
- To report a lost item, please visit disneyworld.com/lostandfound.

Ticketing Needs

For assistance with tickets, please visit the Disney Ticket Center in Town Center.

Disney PhotoPass® Service

Visit the *Disney PhotoPass* Studio to get your Disney family portrait and purchase Memory Maker.

Be Thoughtful and Courteous

Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two-wheel scooters or Segways is prohibited.

Disney reserves the right to require a Guest to leave if they are:

- Using profanity or offensive language towards our Cast Members or other Guests
- Violating any other property rules

Additional details and a complete listing of property rules are available for viewing at disneyworld.com/rules or at Guest Services.

Hours of operation may vary by location

For details, please contact the restaurant or store you'd like to visit.



Disney Wild About Safety® Get Wild About Safety with Timon and Pumbaa! Visit disneywildaboutsafety.com for vacation safety tips, games and videos.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.



Please look for the recycling containers throughout *Disney Springs* and join us in our commitment to the environment.



Pets or other animals, except service animals (i.e. dogs and miniature horses), are not allowed at *Disney Springs*.

PAYMENT OPTIONS



WALT DISNEY WORLD® RESORT ACCEPTS

Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks and cash.

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Ask us about staying at a *Disney Resort* hotel tonight. Call 407-WDISNEY (934-7639).



TRANSPORTATION

Transportation Tips for *Disney Resort* hotel Guests



RESORT BUS SERVICE

Available from the **Gateway adjacent to Town Center** to *Disney Resort* hotels. Direct service to Theme Parks is available from *Disney Resort* hotels.



WATERCRAFT SERVICE

Service to Disney's Old Key West Resort, Disney's Saratoga Springs Resort & Spa and Disney's Port Orleans Resort (French Quarter and Riverside) is available from the **Marketplace Dock**.



WALKING PATH

Available from the **Marketplace Bridge** to Disney's Saratoga Springs Resort & Spa.



RIDESHARE HOSTED BY LYFT

Available from the pick-up areas located near **Disney's Wonderful World of Memories** and behind **Cirque Du Soleil**.

IMPORTANT NOTICE



COVID-19 WARNING

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting *Walt Disney World*® Resort, you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy.

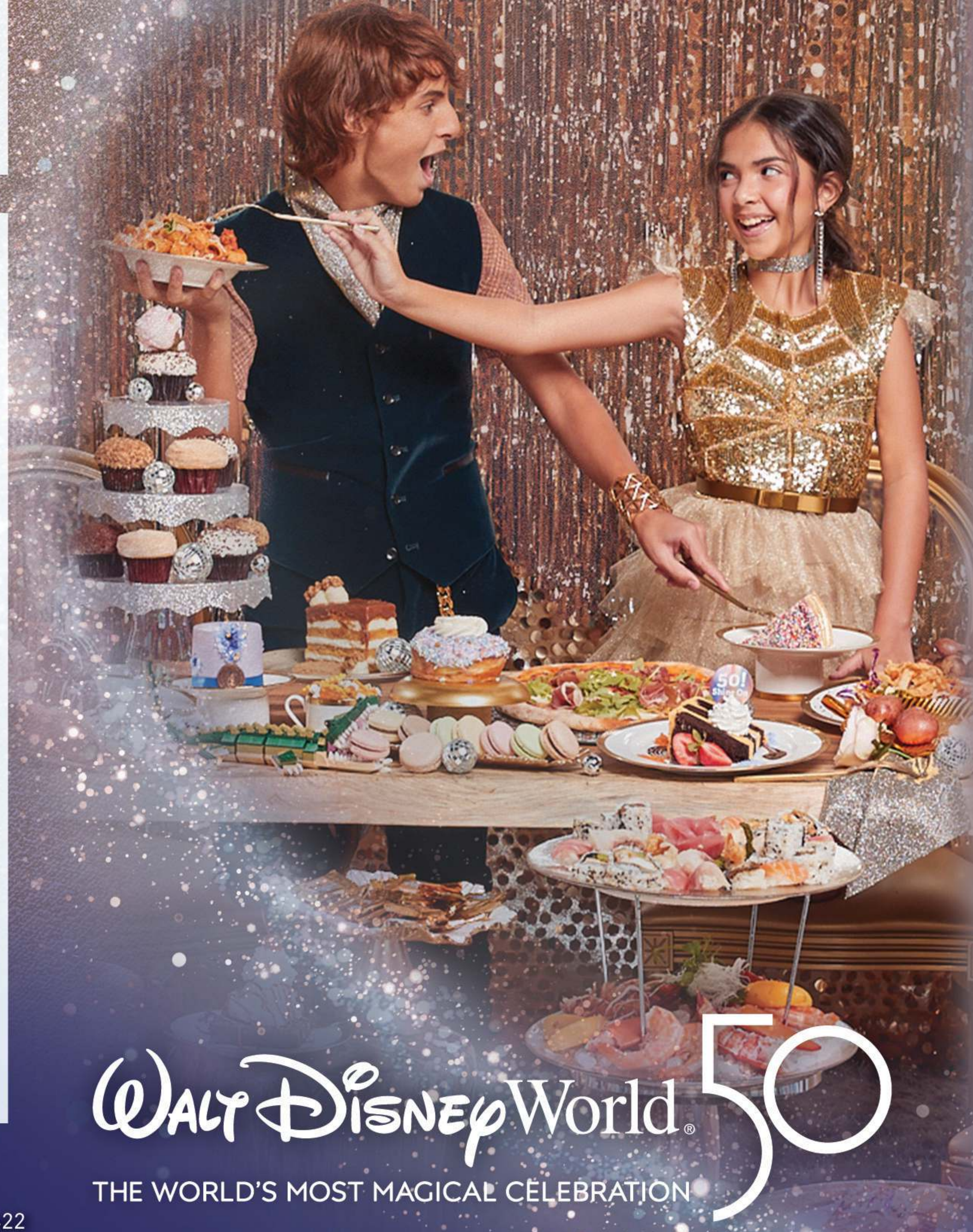
HEALTH AND SAFETY REMINDERS

Check our Know Before You Go page at disneyworld.com/updates for the most up-to-date information. Please note that health and safety measures, policies and operational guidelines are subject to change.

ENGLISH

DISNEY SPRINGS

GUIDEMAP



WALT DISNEY WORLD 50
THE WORLD'S MOST MAGICAL CELEBRATION

HAPPILY WHATEVER YOU'RE AFTER

—Only at *Disney Springs*®

Find *Happily Whatever You're After*—Including All of Your 50TH anniversary celebration merchandise must-haves.

Welcome to *Disney Springs* during The World's Most Magical Celebration. Here, you'll discover fashion-forward finds at flagship stores, culinary creations from world-class chefs, and an open-air promenade with Florida flair that only Disney could dream up.

DINE

With signature desserts and sweet treats created especially for the *Walt Disney World Resort 50TH Anniversary celebration*, there's limited-time deliciousness around every corner. Of course, you can *always* enjoy signature fare from celebrity and award-winning chefs at venues like Jaleo® by José Andrés, Chef Art Smith's Homecomin' and Wolfgang Puck® Bar & Grill, to name a few.



Mobile Food & Beverage Ordering saves time and allows you to order in advance at select locations; this option is currently available at D-Luxe Burger, Disney's Candy Cauldron and Goofy's Candy Co. via the *My Disney Experience* app.

SHOP

With nearly 100 Shopping Destinations, there's something for everyone!

Take home a piece of our once-in-a-lifetime celebration with a curated collection of products that will help you relive, cherish and commemorate your experience long after you've returned home. **World of Disney® store, Marketplace Co-Op and Ever After Jewelry Co. & Accessories** are not-to-be-missed! Be sure to keep an eye out for fun props and photo-worthy installations as you meander through these retail destinations.

WALT DISNEY WORLD 50

Follow @DISNEYSPRINGS on Twitter and Instagram! Share your *Walt Disney World Resort 50th Anniversary celebration memories with us at #DisneyWorld50*



Scan this QR code with your smart phone to download the *My Disney Experience* app presented by AT&T and access a map of *Disney Springs*, step-by-step walking directions, merchandise mobile checkout at *World of Disney* store, mobile food & beverage ordering and real-time information.

PLAY

Experience an incredible mix of entertainment and family fun.

- Set your imagination in motion with ***Drawn to Life*** presented by **Cirque du Soleil and Disney!** Journey into a world where an animator's desk becomes the stage and drawings come alive in this first-ever collaboration between Cirque du Soleil, Walt Disney Animation Studios and Walt Disney Imagineering. *Drawn to Life* is a love letter to the art of Disney Animation interpreted through the thrilling spectacle of Cirque du Soleil's acrobatic mastery.



Purchase your tickets today! Visit the Theatre Box Office at *Disney Springs* or disneysprings.com/Cirque for more information.

- Enjoy an upscale spin on a classic American pastime at **Splitville Luxury Lanes™** where you can enjoy bowling, billiards and lively bars alongside an eclectic, contemporary menu.
- Venture from land to lake when you take a guided tour of Lake Buena Vista aboard a fully-restored vintage **Amphicar at The BOATHOUSE**.
- Soar up to 400 feet high in the world's largest hand-painted helium balloon with **Aerophile—The World Leader in Balloon Flight**.

Offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.

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For additional *Disney Springs* retailers, including carts and kiosks, download the *My Disney Experience* app.

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